

THE RESOURCE Connection

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Bank

DEAR FIRST RESOURCE COMMUNITY,

This week marks an important milestone for First Resource Bank. On May 2nd the Bank will celebrate its 15th year in business. While isolating from one another isn't exactly how we planned to celebrate this momentous occasion, I will definitely be raising a glass in honor of all of the employees, customers, community members, and shareholders who have helped us to get where we are today. I couldn't be more proud of our accomplishments and look forward to officially celebrating our success in person when it is safe to do so.

It seems like an entirely different world since our last newsletter. We ended 2019 with record earnings, prepared for another year of helping our community grow and thrive. The objective was clear- make 2020 our best year yet. For us that means helping local small businesses achieve their goals, delivering unmatched customer service, supporting the communities we serve through sponsorships, volunteerism and charitable contributions, and providing increased shareholder value. Despite the recent pandemic, that's still our goal and we're working hard to achieve it.

COVID-19 has presented unique challenges for many businesses, and for local banks, an opportunity to show you, our valued customers, what community banking is all about. With the passing of the CARES Act in late March we found ourselves faced with an extensive list of small businesses seeking the relief of PPP loans. It seemed like no small business was spared from the wrath of this pandemic, as we heard from retail store owners, construction companies, and even doctors' offices. Fortunately, having done what community banks do best; building solid relationships, we were well equipped to process these loans, and in the first round helped to protect nearly 4,000 jobs. To learn more about our efforts I invite you to check out [this article](#) in Vista Today, featuring First Resource Bank.

While it's unclear when business will return to what we used to call normal, what is clear is that we remain dedicated to helping our community get through these precarious times and will continue doing what we do best- relationship banking. While our lobbies remain closed we are still fully operational and have been opening accounts, closing loans and processing transactions at the drive-thru. We welcome the opportunity to serve you and answer any questions you may have about how to navigate your finances during the COVID-19 epidemic. You can call us, email us, or stop by the window and we will be happy to help you.

A wise person once said, "Good friends are like stars. You might not always see them but you know that they are there." In the days to come, while we might not be able to interface with one another rest assured that we are here for you.

Stay safe. Stay healthy.



Glenn B. Marshall, CEO
First Resource Bank

